**Note:** The most common prompts are listed. Optional/conditional prompts are gray. “Press” means press the indicated key on the keypad. “Select” means press the key next to the desired choice in the display window.
EBT Food Stamp/Cash Benefit Sale

Select: Sale
Enter Amount: ENTER
[Hand terminal to customer]
[Swipe card]
or Enter Card Number: ENTER
Select: EBT
Select: Food Cash
Confirm Amount: YES
Enter PIN: ENTER
[Return terminal to clerk]
[Communications]
[Receipt prints…]

EBT Food Stamp Refund

Use ₤ to scroll, then:
Select: Refund
Enter Amount: ENTER
[Hand terminal to customer]
[Swipe card]
or Enter Card Number: ENTER
Select: EBT
Confirm Amount: YES
Enter PIN: ENTER
[Return terminal to clerk]
[Communications]
[Receipt prints…]

EBT Food Stamp Voucher Clear

Use ₤ to scroll, then:
Select: Force
Enter Amount: ENTER
[Swipe card]
or Enter Card Number: ENTER
Select: EBT
Confirm Amount: YES
Enter Approval Code: ENTER
Enter Voucher Number: ENTER
[Communications]
[Receipt prints…]

EBT Balance Inquiry

Use ₤ to scroll, then:
Select: EBT Balance Inq
[Hand terminal to customer]
[Swipe card]
or Enter Card Number: ENTER
Select: EBT
Select: Food Cash
Confirm Amount: YES
Enter PIN: ENTER
[Return terminal to clerk]
[Communications]
[Receipt prints…]

Prompts

Password: May require a manager password and/or custom password for a transaction type.
Invoice Number: Enter unique invoice number for transaction.
Server ID: Enter ID of clerk performing the transaction.
Amount: Enter amount of transaction before tax or tip.
Tax: Enter amount of tax.
Tip: Enter amount of tip.
Confirm Amount: Customer or merchant confirms amount of transaction is correct.
Choose Card: Select Credit, Debit, EBT, etc. from the list of types for this card.
Enter Market Data: Market data prompt is customized for each market.
Goods or Services: Use Prev or Next to scroll then Slct to pick the type of goods/services purchased.
Last 4 digits: Enter last four digits on card number for security purposes.
Pending Total: Transaction partially approved. This amount is still due. Select OK to continue or Cancel to pay in full with another card.
Tear Receipt: Tear copy of receipt and press ENTER.
Imprint Card: For manual transactions, take imprint of card and press ENTER.
Tap/Insert/Swipe or Account Number: Use allowed method for card type, or key card number if card not present is allowed.
ExpDate (MMYY): Enter card expiration date in MMYY format.
Card Present: Select if customer has card in person.
CVV2/CID Code: Enter 3-or-4-digit code on back of card (front for Amex).
Address: Enter numeric part of customer’s street address for address verification.
ZIP Code: Enter customer’s ZIP code for address verification.
Cashback? If enabled for Debit/EBT, select if customer wants cash back.
Select Cashback? Customer selects cash back amount from a list.
Cash: Customer enters a cashback amount if it is not on the list.
Enter PIN: Customer enters his/her PIN number on the PIN pad or terminal.
Appr Code: For force, enter approval code received from the phone authorization.
Benefit Type: For EBT, select to use food stamp or cash benefit.
Voucher Number: For EBT Voucher Clear, enter number on EBT manual voucher.